



NERC CREDIT

IMPORTANT: Users must have their NERC Certification Number available when starting a course to ensure credits are reported to SOCCED

SYSTEM REQUIREMENTS

Hardware

- 1GB RAM and min 2GHz processor (PC or Mac)
- Windows XP or higher, Mac OS 10 or higher
- Internet connection (anything but dial-up)
- Functioning sound card
- Functioning video card supporting 1024*768 or higher

Software (all are free downloads)

- Microsoft IE (version 6, 7 or 8) or Mozilla Firefox (Version 3.0 to 10.0)
- Adobe Acrobat Reader
- Adobe Flash Player

Computer settings

- Cookies enabled
 - Javascript enabled
 - Speaker volume turned on
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PURCHASE INFORMATION

Credit card charge will appear as '360training.com'

SYSTEM MAINTENANCE

System is unavailable to users from midnight to 5 AM US Central Time every Thursday (except the last Thursday of the month)

TECHNICAL SUPPORT

Toll Free: (877) 280-3676

E-mail: b2bsupport@360training.com

Web: www.360trainingsupport.com

OTHER INFORMATION

Proxy servers may cause login issues – please notify us if your company uses them
IP addresses (for whitelisting): LMS: 207.207.3.60, LCMS: 207.207.3.32